

STATE VETERANS HOME PLAN OF CORRECTION - Domiciliary

DATE OF INSPECTION: August 31, September 1 & 2, 2009 Eastern Nebraska Veterans Home, Bellevue, NE

STANDARD		DEFICIENCY	PLAN OF CORRECTIVE ACTION	SVH STAFF	EVIDENCE OF IMPROVEMENT	VA STAFF SIGNATURE	DATE	METHOD OF REVIEW
8. (E)	Dietetic service personnel practice safe and sanitary food handling techniques+	<p>This standard was not met as evidenced by:</p> <p>- food held and served at improper temperatures. 09/01/09 sausage served at breakfast meal in main dining area registered temp 122 degrees.</p> <p>From 2005 Food code:</p> <p>3-501.16 Potentially Hazardous Food (Time/Temperature Control for Safety Food), Hot and Cold Holding.*</p> <p>(A) Except during preparation, cooking, or cooling, or when time is used as the public health control as specified under ' 3-501.19, and except as specified under ¶ (B) of this section, POTENTIALLY HAZARDOUS FOOD (TIME/TEMPERATURE CONTROL FOR SAFETY FOOD) shall be maintained:</p> <p>(1) At 57oC (135oF) or above, except that roasts cooked to a temperature and for a time specified in ¶ 3-401.11(B) or reheated as specified in ¶ 3-403.11(E) may be held at a temperature of 54oC (130oF) or above; or</p>	<p>Unable to correct to specific members.</p> <p>Members at risk will be identified and monitored by our Contract Dietician.</p> <p>All dietary staff will be re-educated by Contract Dietician on taking of proper food temperatures, in-service completed by 10/15/09. In addition to audits already being conducted by the cooks and Food Service Assistants, the Food Service Supervisors/Leaders will perform audits for Breakfast, Lunch and Supper starting 9/21/09 daily for 2 weeks, 3x each week for 2 weeks, 1x each week each meal for 4 weeks or until 100% compliance. All food steam wells will be checked for proper operation and ability to hold proper temperatures annually. Progress will be monitored by monthly Quality Improvement Council. Corrective action to be completed 11/09/09</p>	Deputy Administrator, Dietary Director, Dietician, QA				
10. (D)	Patients on self-medication are instructed by qualified personnel on the proper use of drugs.	<p>This standard was not met as evidenced by:</p> <p>Member # 23 observed to be nebulizing Vicks Vapo Rub with lpratropium. Vicks Vapo Rub is not indicated to be delivered via nebulizer and has not been approved for self-administration by the medical staff. Additionally, the 5/25/09 self-administration assessment does not include the signature of the member, which is</p>	<p>The self administration privileges for Member # 23 were revoked.</p> <p>All members that self administer medications are at risk.</p> <p>A letter will be provided to all Domiciliary members re-educating them on their responsibility to declare all biologics by 11/09/09.</p>	Nurse Executive, Unit Manager, QA				

		required by facility policy. The medical record also lacks documentation of members refusal to sign and member has signed past assessments.	Unit manager to audit SAM for accuracy and completeness monthly x 6 months. Starting 10/05/09 and report finding to QA.					
11. (A)	Medical records are completely legible and accurately documented, readily accessible and systematically organized to facilitate retrieving and compiling information	<p>This standard was not met as evidenced by:</p> <p>Weight change policy is not being followed by the section "</p> <p>Procedure: # 6 if weight gain or loss is greater than 3 pounds the nursing staff will re-weigh the member."</p> <p>-Member # 22 had weight recorded 11/2/08 149#, 12/1/08 142#, and 12/8/09 146#</p> <p>-Member # 23 had weight 3/4/09 168#, 4/1/09 178#, 5/1/09 168#, 5/13/09 178#, 5/31/09 186#, 6/4/09 184# (ok), 6/30/09 172#, and 8/2/09 181#</p> <p>-Member # 7 7/6/09 164#, 8/5/09 151.5#, 8/25/09 139.5#, 8/27/09 156#, 9/1/09 151#</p> <p>-neurological flow sheet for crani checks for member # 22 does not have the year listed anywhere on documentation.</p>	<p>Can not correct to the member.</p> <p>All members are at risk.</p> <p>Re-Education to the nursing staff will be provided by unit managers on the weight policy by 11/09/09.</p> <p>All weights will be turned into the Unit Manager or designee weekly for verification of accuracy and re-weighs starting 10/12/09. Findings will be reported to QA.</p> <p>The neuro flowsheet has been updated to include the date and year.</p>	Nurse Executive, Unit Manager, QA				
<p>Did the SVH submit CAP within 10 days? _____ Yes _____ No</p> <p>Approve / Disapprove</p> <p>Full Certification Provisional Certification</p>								